

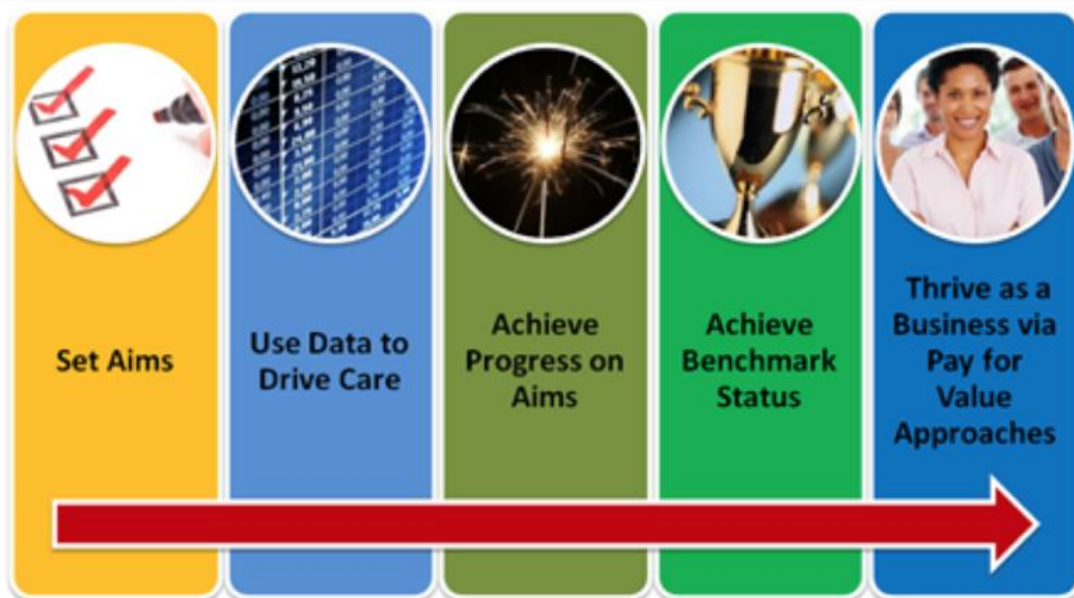
5 Phases of Transformation

The Transforming Clinical Practice Initiative (TCPI) aims to move participating practices through 5 phases of transformation, moving the practice to a business based on value (see Figure 1). The phases address:

- Phase 1 - Setting an improvement aim
- Phase 2 - Using data to drive care toward higher quality, lower cost, patient-centered
- Phase 3 - Achieving progress on aims
- Phase 4 - Achieving benchmark status
- Phase 5 - Thriving as a business via pay-for-value approaches.

There are two CMS-developed Practice Assessment Tools (PATs): one for primary care and one for specialty practices. The PATs list milestones and related scoring that are associated with the 5 phases. Practices participating in the TCPI receive education and coaching from contracted organizations (like VCSQI) to move through the 5 phases.

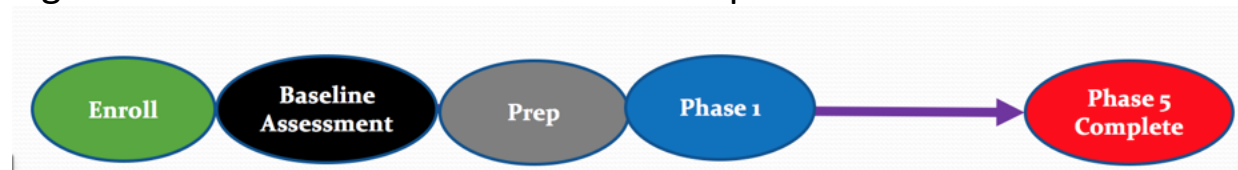
Figure 1 – TCPI 5 Phases of Transformation



VCSQI's TCPI Transformation Roadmap

VCSQI has outlined a TCPI Transformation Roadmap to methodically guide a practice through the 5 phases of transformation (see Figure 2). The Roadmap outlines specific activities of our work with you, including the initial preparation.

Figure 2 – VCSQI Transformation Roadmap



The TCPI Journey: 5 Phases of Transformation

Prep

- ✓ Call with TIA to review roadmap
- ✓ Identify team members
- ✓ Determine team meeting schedule
- ✓ Develop “Elevator Speech”
- ✓ MACRA Overview (if applicable)

Phase 1

- ✓ Select measures
- ✓ Identify Bold AIM statement
- ✓ Submit data (if applicable)
- ✓ QI Tools overview (if applicable)
- ✓ Set Phase 2 target completion date

Phase 2

- ✓ Evaluate each incomplete PAT milestone on VCSQI calls
- ✓ Work with TIA to determine appropriate Change/QI tool for each milestone:
- ✓ Standard Work
- ✓ WWW action plan
- ✓ Process Mapping
- ✓ A3 or OFI Action Plan
- ✓ PDSA
- ✓ Attempt 1 - 2 small tests of change
- ✓ Document 1 - 2 PDSA cycles
- ✓ Set Phase 3 target completion date

Phase 3

- ✓ Evaluate each incomplete PAT milestone on VCSQI calls
- ✓ Work with TIA to determine appropriate Change/QI tool for each milestone
- ✓ Attempt 1 - 2 PFE small tests of change
- ✓ Document 1 - 2 PDSA cycles
- ✓ Set Phase 4 target completion date

Phase 4

- ✓ Evaluate each incomplete PAT milestone on VCSQI calls
- ✓ Work with TIA to determine appropriate Change/QI tool for each milestone
- ✓ Attempt 1 - 2 PFE small tests of change
- ✓ Document 1 - 2 PDSA cycles
- ✓ Set Phase 5 target completion date

Phase 5

- ✓ Evaluate each incomplete PAT milestone on VCSQI calls
- ✓ Work with TIA to determine appropriate Change/QI tool for each milestone
- ✓ Attempt 1 PFE small test of change
- ✓ Document 1 PDSA cycle
- ✓ Submit data (if applicable)